

Removing CaseID from Retailer Inventory Record

1. Removal of Case IDs by Dispensaries

- When a case is returned to distribution or transferred to another dispensary location, the originating dispensary must delete the associated Case ID from its inventory records.

2. Fallback Removal by Manufacturing/Distribution

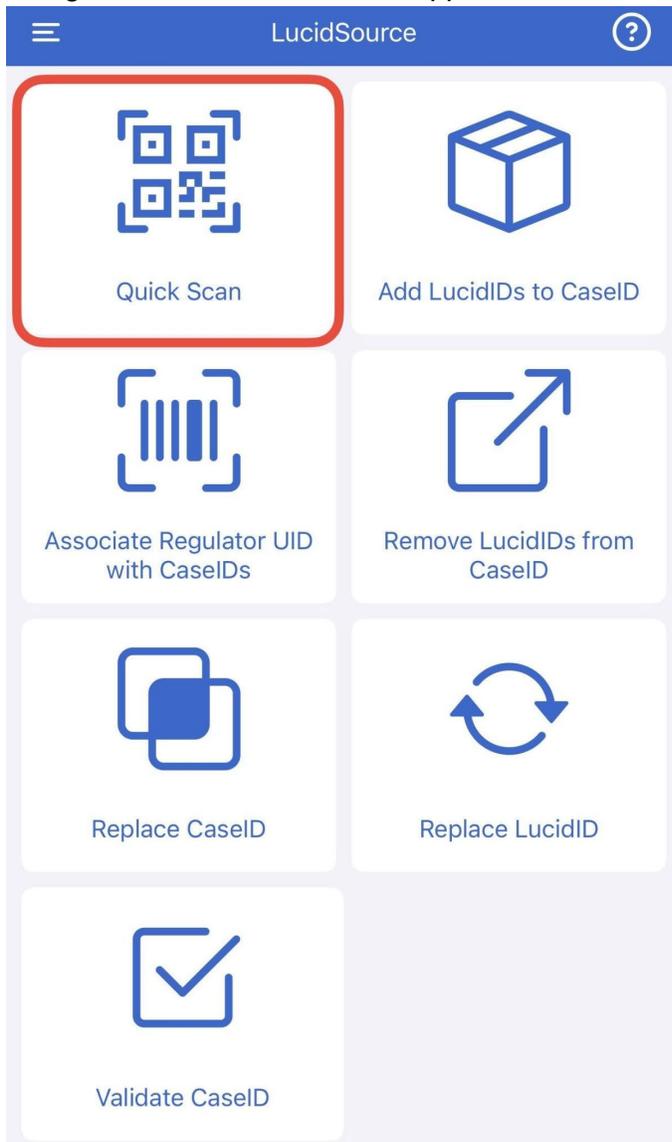
- If the dispensary fails to remove the Case ID, the manufacturing or distribution team is authorized to delete it from the inventory system.
- Additionally, retailers may remove Case IDs for cases that have been shipped to a new dispensary and are experiencing issues.

3. Verification of Case IDs Upon Return

- Upon receipt of returned cases, manufacturing/distribution must verify that each Case ID is no longer present in any dispensary's inventory before redistributing the product and case.

To remove the Retailer Inventory Record, please follow the steps below:

- Using the Lucid Source Mobile App select the Quick Scan feature



- Using the scan CaselD option scan the CaselD or using the Enter CaselD option enter the 8 character code of the CaselD.
- Looking at the CaselD information you will see the retailer that the CaselD is in the inventory of.

The screenshot shows the CaselD mobile application interface. At the top, there is a blue header with a back arrow, the text 'QuickScan', 'CaseID', and a help icon. Below the header, the 'CaseID' is displayed as 'KBMvfYsotVwMmapgC6XZ' next to a QR code. The interface is divided into several sections: 'OVERVIEW', 'RETAIL', 'STATUS', 'REGULATOR UIDS', and 'REGULATOR LICENSES'. The 'RETAIL' section contains a table with the following data:

Field	Value
Company	Good Day Farm
Name	KBMvfYsotVwMmapgC6XZ
Imported on	Sep. 6, 2025, 3:17 PM
Retailer	Codes Cardwell
Package UID	-
Sold	63
Remaining	1

The 'Retailer' row is highlighted with a red border. Below the 'RETAIL' section, the 'STATUS' section shows 'Created on' as 'Feb 28, 2025' and 'Activated on' as 'Mar 04, 2025'. The 'REGULATOR UIDS' section shows a UID '1A40C0300002DB6000087981' with a 'TRANSFER' button. The 'REGULATOR LICENSES' section shows a license 'CU11000052' with a 'CULTIVATION' button. At the bottom, there is a blue button labeled 'Suggested Actions'.

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- To remove it from the inventory, select "Suggested Actions", and choose the "Remove from Retailer Inventory"



CaselD

KBMvfYsotVwMmapgC6XZ



OVERVIEW

Company Good Day Farm

Name KBMvfYsotVwMmapgC6XZ

RETAIL

Imported on Sep. 6, 2025, 3:17 PM

Suggested Actions

Add LucidIDs to CaselD

Validate Content

Replace CaselD

Remove a LucidID from CaselD

Associate Regulator UID

Remove from Retailer Inventory

Remove Regulator UID

Cancel